



**FREE LOST & FOUND SERVICE >>**

# More security! TravelBlue cares when luggage gets lost

Luggage and accessories have unique IDs for worldwide lost & found service

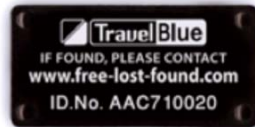


FREE LOST & FOUND SERVICE >>

EN DE FR PT ES RU TRAVEL BLUE SHOP ON-LINE

Wed., 30. Sep 2009

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FREE! LOST & FOUND

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I lost...

I bought a TravelBlue laptop bag, and I loved it.

I was very happy with the offer of „Free Lost & Found“ and registered online at:

[www.free-lost-found.com](http://www.free-lost-found.com)



I lost...

I went on a trip...

After boarding the plane, I realized that I left my bag in the lounge.

I was very upset as I had many important papers and my laptop in the bag.



## I found...

I was at the airport waiting for my flight when I noticed a laptop bag on a seat.

I searched for the owner of the bag but could not find him.

I looked at the bag and found the ID Code and website address.

I logged onto the website and registered the details of the bag and my details.



## I found...

The owner got in touch with me a day later and was very thankful.

I was also pleasantly surprised to receive a nice gift from "Travel Blue".





## STEP 1: Go to Website „www.free-lost-found.com“

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SHOP ON-LINE

Wed., 30. Sep 2009

Every year tens of millions of travellers lose their luggage, passports and other valuable personal items. In 2008, for example, 32.8 million pieces of luggage were lost. It is estimated that nearly four million passports alone are lost every year. Many of these personal items are never reunited with their owners as there are no tracing details available.

**Travel Blue's Free Lost and Found service** aims to solve this problem, at least for those travellers purchasing our products – simply by registering the item on this dedicated website. This service is completely free-of-charge.



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## Step 2: Register the unique ID-number of your TravelBlue luggage or accessory

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Fri., 09. Oct 2009

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#### PLEASE ENTER YOUR DETAILS

ID Code

Repeat ID Code

Title\*

First name\*

Family name\*

Address\*

E-mail address

Repeat E-mail

Country\*

ZIP-Code\*

City\*

\* Optional

As an extra benefit to our loyal customers, we offer from time to time very special offers of:

- Travel Accessories,
- Laptop bags,
- Luggage,
- Airline Tickets,
- Hotels,
- Travel Guides & maps,
- Dictionaries

If you have a query please contact us at [info@travel-blue.com](mailto:info@travel-blue.com)

I would like to be emailed about these and any other products and services offered by Cometform Limited.



### Step 3: Your browser pops up, confirming your registration

Thu., 08. Oct 2009

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▶ **PLEASE ENTER YOUR DETAILS**

Thank you for your registration.



Step 4: You will receive an e-mail asking you to click the “complete” link.  
This is for web-security reasons and in the owner’s interest

Von: info@travel-blue.com  
Betreff: **FREE-LOST-FOUND Registration**  
Datum: 9. Oktober 2009 12:53:35 MESZ  
An: Paola Anja Agert

Dear Paola LaManna,

Thank you for the purchase and registration on the [www.free-lost-found.com](http://www.free-lost-found.com).  
To [complete](#) your registration, please [click here!](#)

Kind regards

Travel-Blue Team



## Step 5: Again your browser pops up, confirming completion of registration

Fri., 09. Oct 2009

Every year tens of millions of travellers lose their luggage, passports and other valuable personal items. In 2008, for example, 32.8 million pieces of luggage were lost. It is estimated that nearly four million passports alone are lost every year. Many of these personal items are never reunited with their owners as there are no tracing details available.

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Thank you for your registration. Your registration is now completed.

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Step 1: If You find a lost TravelBlue item, the FLF-tag will lead You to the site [www.free-lost-found](http://www.free-lost-found) – where You can fill in data and click the “Submit” button

FREE LOST & FOUND SERVICE >>

(EN) (DE) (FR) (PT) (ES) (RU) TRAVEL BLUE SHOP ON-LINE

Mon., 12. Oct 2009

Every year tens of millions of travellers lose their luggage, passports and other valuable personal items. In 2008, for example, 32.8 million pieces of luggage were lost. It is estimated that nearly four million passports alone are lost every year. Many of these personal items are never reunited with their owners as there are no tracing details available.

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▶ IF YOU FOUND A LOST PRODUCT.

Thank you for contacting us. Please fill in the following details so the owner of the lost product could contact you.

We are very grateful for your kind help. We would like to thank you by sending you a gift. Please make sure to fill in your full address.

If you have a query please contact us on [info@travel-blue.com](mailto:info@travel-blue.com).

▶ PLEASE, FILL IN FORM

ID Code	<input type="text" value="dad000089"/>
Repeat ID Code	<input type="text" value="dad000089"/>
Title*	<input type="text" value="Mr."/>
First name*	<input type="text" value="Reini"/>
Family name*	<input type="text" value="Kunze"/>
Address*	<input type="text"/>
E-mail address	<input type="text" value="kunze-hamburg@t-online"/>
Repeat E-mail	<input type="text" value="kunze-hamburg@t-online"/>
Country*	<input type="text" value="Germany"/>
ZIP-Code*	<input type="text"/>
City*	<input type="text"/>

\* Optional

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## Step 2: The browser pops up, confirming the “found” registration

Mon., 12. Oct 2009

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Thank you for contacting us. We are very grateful for your kind help. We would like to thank you by sending you a gift. Please make sure to fill in your full address in. If you have a query please contact us on [info@travel-blue.com](mailto:info@travel-blue.com) We have passed your e-mail details to the owner of the product you found. He will contact you shortly. Kind regards, Travel-Blue Team

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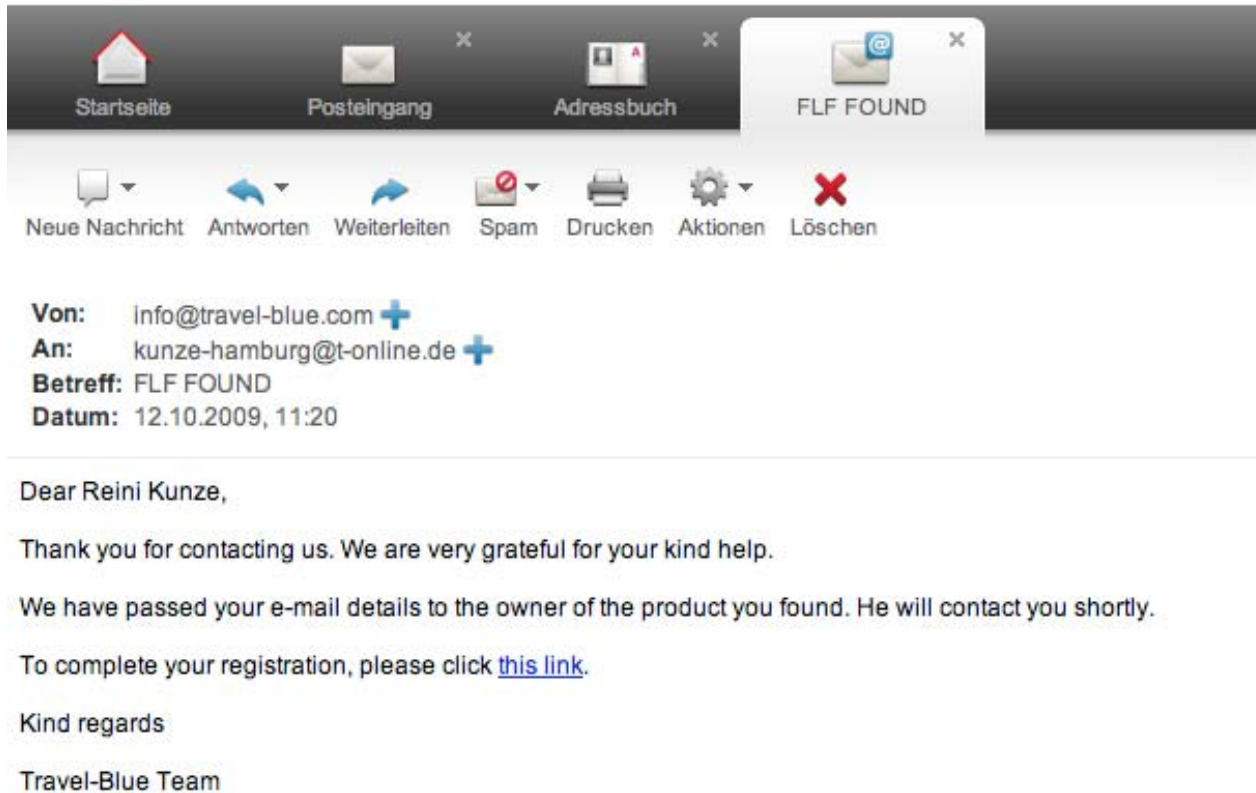
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**Step 3: You will receive an e-mail asking You to click the “complete” link.**  
This is for web-security reasons and in Your – the finder’s – interest



The screenshot shows an email client interface with a dark header bar containing navigation icons: 'Startseite', 'Posteingang', 'Adressbuch', and 'FLF FOUND'. Below the header is a toolbar with icons for 'Neue Nachricht', 'Antworten', 'Weiterleiten', 'Spam', 'Drucken', 'Aktionen', and 'Löschen'. The email content is as follows:

**Von:** info@travel-blue.com +  
**An:** kunze-hamburg@t-online.de +  
**Betreff:** FLF FOUND  
**Datum:** 12.10.2009, 11:20

Dear Reini Kunze,

Thank you for contacting us. We are very grateful for your kind help.

We have passed your e-mail details to the owner of the product you found. He will contact you shortly.

To complete your registration, please click [this link](#).

Kind regards

Travel-Blue Team



## Step 4: Again your browser pops up, confirming completion of registration

Fri., 09. Oct 2009

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Thank you for your registration. Your registration is now completed.

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Step 5: The owner receives an e-mail with the contact data of the finder.  
The valuable lost belongings are returned – thanks to the finder and TravelBlue.

Dear Sir/Madame,

We are happy to advise you that the product dad000089 you registered with us has been found.  
Please find below the details of the finder:

Title: Mr.  
Firstname: Reini  
Surname: Kunze

Address:  
ZIP:  
Town:  
Country:

Email: [kunze-hamburg@t-online.de](mailto:kunze-hamburg@t-online.de)

If you have a query please contact us on [info@travel-blue.com](mailto:info@travel-blue.com).

Kind regards

Travel-Blue Team



**Thank You very much for your Attention!**